

From: Sony Wong [mailto:sonyjay[REDACTED]]
Sent: Wednesday, 28 February, 2018 3:16 PM
To: manager@pinnacle-travel.com
Subject: RE: After Sales Service from Pinnacle Travel_Mr Wong Soong Ling Sony_Return Date: 27Feb'18_BF24782

Hello Cass,

Hope all is well with you.

My wife and I would like to say a big thank you for organizing our recent Dubai golf trip.

The hotel you recommended (Grand Millemium) was good, in terms of location (walking distant to Internet City Metro), service and comfort. In particular, there is a very nice Belgium Café at the ground floor that serves one of the best mussels we have ever eaten. Best of all, the hotel gives staying guests a 25% discount to dine there 😊

As for the golf courses, all 3 clubs we played were awesome! Jumeirah (we played earth course) was challenging and pristine, befitting of a championship course (in my opinion a mix between Sentosa Serapong and the newly renovated Laguna Classic). The Address Montgomery was well maintained and the huge private houses surrounding the golf course provided endless day dreaming for my wife and I, although the course is a little boring...haha! Then The Emirates is the best! Albeit it was surrounded by the city (reminds us of playing at Marina Bay here in SG, with a great city view) and you can hear the traffic etc, the prestige of the club, the design of the club house that oozes class and the never boring Faldo course has given us some of the best of golfing memories for many years to come. To top it all up, the weather was very kind to us the 3 days we were golfing. It was cooling (in the 20 C) both in the AM and PM so I think both of us did not break a sweat.

Other than that, the half day city you organized for us was good. All the transport pick-ups were on time and the different drivers were friendly and helpful. No issue at all registering for our golf games as well. Overall, it was an excellent trip and we are definitely planning for a repeat sometime end of the year when the temperature gets cooler again.

Again, thank you for your recommendation, coordination and above all else, excellent service you have given to us. We look forward to our next golf trip with your agency.

Cheers,
Sony Wong and Dr. Jennifer Koh

Sent from [Mail](#) for Windows 10