

27 October 2009

Miss Cassandra
Pinnacle Travel Services Pte Ltd.
111 North Bridge Road
#02-15 Peninsula Plaza
Singapore 179098

RCC Trip to Kuching- 23 to 25 October 2009

Dear Cassandra

We want you to know that we are very pleased with the quality of service your company provides. We sincerely appreciate your responsiveness and the way you conduct business.

The trip was well planned and I am sure that all 38 golfers had a great time. We also want to thank Ms Perlin, for her great service rendered during the tour. She was very accommodating, responsible and always full of smiles. It was great to have her with us during the tour. I am pleased that my golfers share my sentiments above.

Regards



Michael Tan
Senior Executive (Golf Operations)
Raffles Country Club