

----- Original Message -----

From: [alvin chng](#)

To: manager@pinnacle-travel.com

Sent: Thursday, August 13, 2015 9:41 PM

Subject: Surabaya Golf Trip 06-11 August 2015.

Dear Cassandra,

My group truly enjoyed the trip.

The Transport/ tour guide Udin was prompt in meeting my group when we arrived at Surabaya Airport.

Bus was very comfortable.

Tour Guide was helpful and friendly.

Bus driver was very careful and safe throughout the whole trip.

Golf Courses were up to expectations.

Mercure Hotel rooms were comfortable.

Breakfast only so so.

We still enjoyed the trip.

Thank you.

Regards

Alvin Chng