

Main Identity

From: "Kay Kong Swan"
To: "Michael Tan" ; "Pinnacle Travel's Cassandra Chua"
<cassandra@pinnacle-travel.com>
Cc: "Pinnacle Travel's Golf Dept" <golf@pinnacle-travel.com>; "George Chin"
Sent: Tuesday, October 27, 2009 3:38 PM
Subject: RE: Thank you- Perlin and Cassandra

Hi Cassandra,

Michael is right, it was a well organized golf trip. Spoken to some of the golfers and they are willing to join us for m overseas trips.

Perlin have also follow through well what you have left behind and we were all satisfied throughout the trip.

Well Done.

Best Regards
Kay

From: Michael Tan
Sent: Tue 27/10/2009 14:13
To: Pinnacle Travel's Cassandra Chua
Cc: Pinnacle Travel's Golf Dept; George Chin
Subject: Thank you- Perlin and Cassandra

Hi Cassandra,

We want you to know that we are very pleased with the quality of service your company provides. We sincerely appreciate your responsiveness and the way you conduct business.

The trip was well planned and i am sure that all 38 golfers had a great time. We also want to thank Ms Perlin, fo great service service rendered during the tour. She was very accomodating , responsible and always full of smil was great to have her with us during the tour. I am pleased that my golfers share my sentiments above.

Regards

Michael Tan
Senior Executive (Golf Operations)
Raffles Country Club
