

From: Nelson Phang [mailto: [REDACTED]]

Sent: Monday, July 04, 2016 3:51 PM

To: golfer@pinnacle-travel.com

Cc: [REDACTED]

Subject: RE: Follow-up_3D 2N 3R Kulai + KUL Golf_Nelson X 16 Golfers + 09 Non-golfers_1-3July'16_BF23831

To Pinnacle Travel - To whom it may concern

On behalf of my group of golf members, I would like to compliment Cass for coordinating our KL Golf trip a success.

She was dedicated and professional in the arrangement for the Golf games and accommodation in KL.

I was very impressed that she had come early in the morning to ensure that our departure is smooth.

The coach provided were very comfortable and the driver and guide were very courteous and patience towards us too.

Cass is definitely an asset to your Organization on a job well done.

On the whole, we had a superb trip and would definitely continue to use your agency for our future golf trip.

Thanks

Best Regards

Nelson Phang