

From: Muruganandam [mailto: [REDACTED]@gmail.com]
Sent: Friday, 4 May, 2018 2:37 PM
To: manager@pinnacle-travel.com
Subject: Pinnacle Travel's Manager

Dear Pinnacle Travel,

A new post-trip feedback is received.

Salutation	Mr
Your Name *	Muruganandam
Your Booking or Invoice no.	BF24853
Your Email *	[REDACTED]@gmail.com
Your Contact Number	[REDACTED]

We are ready to listen, please input your feedback	Good communication and approach of pinnacle agent rep (Ms Ye Rong), as well the guide and local agent is good (Ms. Ann). Only think the Hotel at Bangkok (Hotel Bangkok Inn) is not good facilities available, need to change other hotel.
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