

**From:** Victoria Han [mailto: [REDACTED]]  
**Sent:** Monday, June 06, 2016 6:55 AM  
**To:** manager@pinnacle-travel.com  
**Subject:** Re: After Sales Service from Pinnacle Travel\_BF23735

Hi Cassandra,

Sorry for the late reply to the above email.

Me and my family are very happy with the trip and we highly appreciate the good job the tour guide and bus driver have provided..

Give them the 🙌👍.

Victoria