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**From:** [raj](#)

**To:** [customer@pinnacle-travel.com](mailto:customer@pinnacle-travel.com)

**Cc:** 'Rasvinder Kaur'

**Sent:** Friday, July 26, 2013 1:22 PM

**Subject:** FW: E-Tickets & Travel Document\_Service Voucher To Customer\_BF22089

Good Afternoon,

The purpose of my email is to send our sincere appreciation for a trip well planned by your employee Ms Sarah Ng.

We have been dealing with Pinnacle travels for the pass 8 to 9 years and previously we use to communicate with Ms Maxis.

My wife and I had explained our ideal holiday plans without any specific destination but with a budget to Ms Sarah and she recommended to us a trip Koh Samui.

We would like to sincerely thank Ms Sarah Ng and Pinnacle –Travel for recommending and organizing a wonderful holiday for us which was ideal to our requirements in every way.

Our 6 days and 5 nights trip to Sabai Samui and Koh Phanan was a memorable one. From well organized air & sea travels to exceptional hotel services, it is definitely a trip to be recommended to others.

Thank you for organizing an excellent trip for us.

Raj Singh Sidhu

Psychologist/Recruitment