

----- Original Message -----

From: [loretta tan](#)

To: manager@pinnacle-travel.com

Sent: Wednesday, September 14, 2011 10:22 PM

Subject: RE: After Sales Service from Pinnacle Travel_BF19450

Hi, i would like to thank and complement Jacqueline Chong for helping us plan this wonderful trip. The tour agent was good and recommendations were pretty good. Bad parts would have been the journeys to and fro Phi Phi Island due to the monsoon, and having to leave early on the last day. Aside from the bad weather conditions, the trip would have been perfect all thanks to the recommendations and ease of transportation throughout. Thank you! We'll be coming back for our future trips!