
From: "Pollytravels"
To: <manager@pinnacle-travel.com>
Sent: Thursday, August 25, 2011 7:52 AM
Subject: Feedback

Dear Cassandra

Thank you for taking such good care of us.

Ms Jacqueline has been very patient and attentive to our needs.

The hotel at batam was exactly what we wanted and the pre-flight arrangements prepared by Ms jacqueline was of great help.

Thank you and see you next year.

Polly
