

----- Original Message -----

From: [Anitha Karl](#)

To: manager@pinnacle-travel.com

Sent: Wednesday, June 25, 2014 3:27 PM

Subject: - Post Trip Feedback from Customer

Salutation	Ms
Your Name	Anitha Karl
Your Booking or Invoice no.	
Your Contact Number	
Your Email	anithakarl
How we could be of service to you?	My experience with Pinnacle has been very good. Florence has been exceptionally helpful and patient with the bookings etc. The guide in Bali was also efficient, but their contacts in the art district should be improved. Thank you.