

----- Original Message -----

From: Gerard Gmail

To: 'Pinnacle Travel's Manager'

Sent: Wednesday, March 21, 2012 4:05 PM

Subject: RE: After Sales Service from Pinnacle Travel_BF20348

Dear Cassandra,

Attached is the survey form as requested.

I really enjoyed the trip. The travel company that took care of us at Beijing was very good. Please continue doing business with them.

Our Tour guide, Mr Harry is top notch. Same goes for Ms Samantha whom arrange the trip and booking for us.

Also, I would like to say that your agency provides the best rate for our Beijing trip.

I will definitely recommend my friends and continue using your services for my future trip.

Thank you and God Bless. Please send my regards to Ms Samantha too.

Warmest regards

Gerard Goh